# **Jobs at IBMSD**

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- 13. Ruby On Rails Developer
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- 15. Technical Analyst/Application Developer-JAVA/PHP
- 16. Test Lead
- 17. UNIX System Administrator
- 18. Windows System Administrator

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# Back-End Developer

#### Job Description:

- Interact with product team, understand business requirements and design technical solutions
- Develop programs for mobile application, web services, and etc. for batch processes
- Perform technical design, develop new programs, modify existing programs, and prepare functional specifications documents
- Analyze program performance during execution using various programming languages and techniques
- Responsible for writing unit test and perform integration tests
- Responsible for troubleshooting and debugging application issues
- Perform code review and follow change management process
- Maintain cutting edge knowledge of current and emerging technologies, industry trends and standards

#### Qualifications:-

- Bachelor Degree in Computer Engineering/Computer Science/Related
- 4 5 year experience in Java J2EE Development
- Experience working in Banking/Finacial Service business
- Expertise in Back-End programming; Java, J2EE
- Expertise in Java Frameworks in Spring, Struts, Jenkins, Maven
- Experience in Back-base
- Possess advanced knowledge of object oriented design and development(OOA/OOD) and the J2EE framework and data architectures.
- Experience in working with and applying Design patterns to solve problems.
- Strong written and oral communication skills.
- Hands on experience in Tomcat and Weblogic/ Websphere servers
- Work Location: Ratchayothin

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## Business Analyst

#### Job Description:

- Formulate solutions that meet the client's requirements and scope.
- Create and maintain requirements documentation for digital projects and programs.
- Must be easily able to present to clients, working directly with the development and project management teams to ensure delivery of projects is as good as the ideas that spawned them
- Partner with creative teams on new business assignments to confidently present and prototype new ideas
- Keep an active finger on the "pulse" of the market, communicating external client and evolving market needs to internal stakeholders
- Build and maintain a strong knowledge of digital solutions and technologies and educate and inform clients of new offerings or opportunities
- Familiar with agile. Can write explicit user stories with acceptance criteria
- Work with QA teams during SIT and UAT to do testing, resolve issues, help triage and prioritize defects
- Can run a workshop with mid level clients
- Can document process flows (L0 to L5) using a process flow tool or MS Visio or Powerpoint

#### Qualifications:-

- At least 7 8 years of work experience as Business Analyst
- Displays proven knowledge and expertise in the digital space
- High attention to detail and always ready to push the limits
- A mind for curiosity. You're the person in the room that watches an inspirational presentation and immediately runs to your desk to learn more.
- Entrepreneurial spirit with the ability to get the job done no matter what it takes
- Not afraid to get your hands dirty. Whether it's learning how to code or a new program, you're the first one to build it on your free time.
- Has earned a bachelor's degree in a marketing, management information systems, computer science or related role
- 3+ years of relevant industry experience including previous experience in a technical role and familiarity with programming, front-end coding, UX and software development at an enterprise level
- Prefers candidate with experience in Banking business
- Work Location: Ratchayothin

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## ETL Developer

### Job Description:

- Work on ETL process to Extract, transfer, and load data from different data source to a standardized Datamart
- Design, develop, and deploy solution for highly complex mapping and transforming logic during the Data moving process
- Design, develop and/or re-engineer highly complex application components
- Integrate software packages, programs and reusable objects residing on multiple platforms

#### Qualifications:-

- Bachelor Degree in Computer Engineering/ Computer Science/ Related At least 25 years old
- More than 3 years experience in ETL Developing
- Working experience related to Data Warehousing, Data Modeling
- Working experience related to BI reporting tools
- Strong knowledge and experience in SQL/Stored procedure on oracle/DB2 or other DBMS
- Analysis and development experience using the following tool sets: DataStage (IBM) ETL tool, Teradata, SQL Server
- Good command of English communications
- Have working experience for Banking/Financial service industry is a plus
- Work Location: Ratchayothin

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## Front-End Developer

#### Job Description:

- As part of a product team, understand business requirements and user needs, and explore usercentered designs
- Analyze and identify technical solution using Analytics Tools such as Google Analytics
- Perform quality review of project deliverables
- Leads work sessions and deliverable presentations with client team members
- Develop programs for mobile application, web services, and etc. for batch processes
- Develop Search Engine Optimization
- Execute interactive and outcome-driven workshops to capture & document client requirements and develop solution ideas
- Rapidly prototyping, Behavior Driven Development, trends in Social Networking/Media, Video and Streaming
- Develop and test optimized code across multiple browsers, platforms and operating systems
- Provide thought leadership to the business around innovative technology lead solutions
- Provide thought leadership to the team around new approaches, workflows and technologies.
- Actively participate in code and design review/ meeting and in some cases leads knowledge sharing activities like communities of practice, forums, conferences and/or other knowledge exchanges
- Participate in iX Communiy regarding creation, harvesting, protection and reuse of IBM's intellectual capital

#### Qualifications:-

- At least 5 year professional experience as Front End Developer
- Working experience in Digital Marketing/ Digital Advertisement and Media Agency is advantage
- Strong experience in main stream web front-end technologies; JavaScript, HTML5, CSS3
- Strong experience with JavaScript Framework; Angular JS, Backbone, ReactJS
- Have skill of Mobile Application; iOS & Android is a plus
- Any experience in iOS and Android native development is a plus
- Experience in design and translating visual designs into code for engaging and beautiful digital experiences
- Experience in delivering projects using Agile methods and tools such as JIRA
- Knowledge of technology trends, including but not restricted to front end & back end technologies

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# **ITSM** Tools Specialist

### Job Description:

- Interact with multiple stakeholders to gather requirement
- Perform Gap analysis and Map requirement
- Document requirement and business process maps
- Prepare Maximo functional design document
- Provides support for developers and testers
- Possess thorough technical knowledge, including functions and capabilities
- Knowledgeable and able to use standard command on Unix platform
- Apply Knowledge on ITSM tool based Application Designer and Database configuration

#### Qualifications:-

- Bachelor degree or higher on computer science/engineer or IT or similar field.
- Experience in Enterprise IT standard Process for incident management, problem management, change management, request management, release management, and other ITIL processes
- Experience in Design , Implement , configure and maintain ITSM tools.
- Knowledge of CMDB is preferable.
- Experience in technical planning, software installation and configuration, patching of ITSM software applications.
- Perform to improve process efficiency and effectiveness.
- Demonstrates ability to build cross-functional relationships, which includes negotiation and persuasion skills.
- Strong Knowledge in ITIL v3 or ITSM framework is preferable.
- Experience in working with ITSM reporting ,create and customize.
- Experience with Tivoli Service Request Manager, Smart Cloud Control Desk or IBM Control Desk (MAXIMO) is preferable
- Work Location : IBM Building

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# IT Security Specialist

## Job Description:

- Developing and enhancing security policies, requirement and processes
- Providing guidance to the service/platform owner to understand and comply to security requirements and standards
- Implementing and ensuring compliance of security policies, requirement and processes
- Responsible for day-to-day security operation issues
- Monitoring and working with platform/system service provider/owners to close deviations and non-compliance issues
- Risk management
- Audit management and issues management
- Conducting Ongoing Security Education

### Qualifications:-

- At least 3 years' experience in IT Security, IT delivery with technical knowledge in various OS, database, middleware and network
- Knowledge in security governance/ audit
- Good Project management skill
- Good analytical and troubleshooting skills
- Security Profession Certification ex. CISSP, CISA, CISM is a plus.
- Work Location: Rama III

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# Oracle Application Developer

### Job Description:

- Design, Development and testing of enterprise applications extensions and interfaces.
- Write maintainable application code which effectively and efficiently implements business requirements.
- Work with fellow developers to provide on-time and complete features, documentation and peer training.
- Participate in all phases of the software development life cycle including technical analysis, design, development, testing, documentation and deployment.

#### Qualifications:-

- 4+ years of technical experience with Oracle Applications R12.
- Hands-On experience with Oracle SQL, PL/SQL, SQL\*Plus, Workflow, Shell scripting.
- Broad knowledge of core technical areas of the business and accompanying functional modules of Oracle R12 e-Business Suite.
- Experience integrating Oracle Applications with various formats including flat-file (CSV), XML, and SOAP.
- Detailed technical knowledge of iProcurement and Oracle Purchasing is a plus
- Technical proficiency with Oracle SOA Suite, particularly ESB, BPEL and related SOA concepts.
- Hands-On experience with Oracle extension using OA framework a plus. BS in Computer Science/Information Technology or equivalent experience
- Work Location: Charoennakorn (AVANI)

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## Oracle BI Senior Analyst

### Job Description:

- Work with user community roles to determine changes that will be required to implement approved service requests and work with Functional and Technical Lead to review the requirement and solution
- Review "to-be" IT and business process strategy, map "as-is" and "to-be" business processes in alignment with the business process strategy by following defined procedures / guidelines, in order to provide suitable system and technology through all business processes
- Analyze Client's business requirements into viable high level IT solutions / design Manage incidents/ SRs tickets raised from clients within reasonable timeframe
- Use application development methodology and tools
- Use full life cycle system development process
- Comply with technical and software engineering process and standards
- Take test manager role to manage all the defects raised up during test phase
- Provide project effort and timeline to the clients
- Use application development methodology and tools and advise other team members on how they are to be used
- Manage project scope / requirement, risk, issue, and dependency

#### Qualifications:-

- 7+ years experience in Oracle BI
- Experience in data warehousing concepts and constructs
- Experience in using SQL to analyze data in a database or data warehouse
- Experience in data modeling and fundamental core database concepts
- Experience with reporting and visualization tools such as OBIE, VA, Power BI, and Tableau
- Excellent written and verbal communication and data presentation skills, including an ability to effectively communicate with both business and technical teams
- Experience in predictive analytics
- Ability to manage team and ability to execute on multiple concurrent deliverables
- Experience in cosumer product / sales & distribution industry is a plus
- Work Location : Charoennakorn (AVANI)

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Human Resources Department, IBM Solutions Delivery Co., Ltd.



## Oracle/SQL Database Administrator

### Job Description:

- Be a technical expertise for Oracle database server
- Be a consultant in the reviews, planning, testing, and execution of business applications and database upgrades
- Advise management on technical application and database issues as related to corporate business rules, practices, and changes
- Supporting day-to-day operation incident and change
- With pro-active tool, monitor, evaluate (performance, availability and reliability) and suggest for system health status and improvement
- Investigating and coordinating with peers/cross team to perform root cause analysis and provide a good solution for quick win and long term
- Collecting history of performance data to produce and suggesting for performance tuning and capacity planning

#### Qualifications:-

- At least 3 years' experience in Oracle database administrator or SQL database administrator
- Strong technical and analytical, troubleshooting and leadership skills
- Able to deal and handle difficult situations and work under time constraints
- Good team player, Service oriented and Ability to work in fast placed environment
- Ability to work both independently and as part of a team
- At least one database certification will be an advantage
- Work location: IBM Building

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# Programmer Analyst - JAVA

## Job Description:

- Design and development of application components to meet business solution and customer requirements
- Participate in requirements/ user story analysis and design
- Work on several phases of applications systems analysis and programming activities and are able to work independently with limited guidance (based on Agile methodology)
- Provide skills development and feedback to Application Programmers
- Participate in product campaign management application and respond to customer requirements

## Qualifications:-

- At least 3 5 year experience as Programmer Analyst
- Strong skill of Java/ J2EE Programming
- Proficient in Spring, Strut, and/ or RESTful Frameworks
- Have Banking/ Financial Service Background will be advantage
- Good command of English communication
- Familiar with Agile Methodology
- Work Location: Ratchayothin

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## Robotic Process Automation Developer (C#.NET)

### Job Description:

- Responsible for application development and deployment activities through out the project phase
- Analyze and design application specification
- Handle application development execution
- Create Solution Design Document (SDD) & Object Design Instructions (ODI) document for Simple Process
- Create, process, and integrate object as per SDD and ODI for simple process
- Create and perform unit test cases needed for the process

#### Qualifications:-

- Bachelor's Degree in Engineering, preferably Computer Science or Information Technology
- Strong experience in application developing using; Excel VBA, VB.NET, ASP .NET, C#, SQL Server
- At least 5 7 years of Software Development Life Cycle (SDLC) experience in Agile methodologies
- Process modeling experience using MS Visio/any other tools
- Have some experience in Automated Test; Selenium / Appium / Robot Framework / etc. is a plus
- Have some experience in BluePrism / UI Path is a plus
- Have some experience in Banking / Financial Industry is a plus
- Work Location: Ratchayothin

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## Robotic Process Automation Lead (C#.NET)

### Job Description:

- Lead team of Robotic Process Automation Developers
- Review technical solution documents; Solution Design Document (SDD) & Object Design Instructions (ODI) document created by RPA Developers
- Work closely with RPA Developers to get the development done in given time frame
- Review objects created / processed / integrated by RPA Developers
- Overview unit test cases needed for the process

#### Qualifications:-

- Bachelor's Degree in Engineering, preferably Computer Science or Information Technology
- Strong experience in application developing using; Excel VBA, VB.NET, ASP .NET, C#, SQL Server
- At least 5 7 years of Software Development Life Cycle (SDLC) experience in Agile methodologies
- Process modeling experience using MS Visio/any other tools
- Have some experience in Automated Test; Selenium / Appium / Robot Framework / etc. is a plus
- Have some experience in BluePrism / UI Path is a plus
- Have some experience in Banking / Financial Industry is a plus
- Work Location : Ratchayothin

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## Ruby On Rails Developer

### Job Description:

- Design, build, and maintain efficient, reusable, and reliable Ruby code
- Develop back-end components, connect the application with the other (often third-party) web services, and support the front-end developers by integrating their work with the application
- Work closely with others to define requirements and implement highly maintainable web applications and platforms
- Conduct system integration testing
- Support deployment and release management
- Provide transparency and working progress on deliverables
- Identify metrics to measure system health and performance
- Work with product and design teams to flush out technical considerations of user requirements

#### Qualifications:-

- At least 4 5 years of work experience in Application Development on Ruby On Rails
- Good understanding of Ruby on Rails components
- Knowledge in REST API design concepts and JSON/XML
- Must have experience in Angular JS framework
- Experience in User Centric / Web Responsive frameworks such as HTML, CSS, Bootstrap, JQuery, Ajax et
- Have some experience in Banking / Financial Business will be advantage
- Work location : Ratchayothin

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## Senior Tester

## Job Description:

- Apply automated tools to support the testing of applications across all phases of the Software Development Life Cycle
- Evaluate the functional and non-functional requirements for testability and the test cases and use cases for suitability for automation
- Assist QA Lead in the development of the test automation strategy and focus specifically on maximizing reuse for regression purposes
- Develop, coding and execute test case and test script frameworks (manual & automated)

### Qualifications:-

- Age should be more than 29 years old
- At least 7 years of work experience in Software Testing
- Must have experience in Automated Testing
- Good understanding of Automation Test Tools such as Appium, Selenium
  Webdriver, & IOS Automated Test
- Have Banking/Financial Service business background will be advantage
- Familiar with JIRA
- Experience with Agile based testing approaches
- Good command of English communications and presentation
- Work Location: Ratchayothin

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## Technical Analyst/Application Developer- JAVA / PHP

### Job Description:

- Write code for software applications.
- Develop designs align with business requirements and needs
- Initiate and implement quality assurance protocols for software
- Manage and document concepts, practices, procedures, processes and issues
- Maintain and manage system specification life cycle documents of software applications

## Qualifications:-

- At least 28 30 years old
- At least 6 8 years of professional experience in JAVA & PHP programming with Spring, Struts, Hibernate and etc. frameworks
- Strong experience in Banking / Financial industry
- Working knowledge of Agile development methodology especially SCRUM
- Strong problem-solving skills with the ability to work both independently and interdependently to resolve complex issues in a timely manner
- Effective negotiator with excellent communication skills, both oral and written
- Able to use English for business communication on daily basis
- Work Location: Ratchayothin

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#### Test Lead

## Job Description:

- Lead team on a project within client program
- Helps Establish and evolve formal QA processes, ensuring that the team is using industry-accepted best practices
- Oversee all aspects of quality assurance including establishing metrics, applying industry best practices, and developing new tools and processes to ensure quality goals are met across the project
- Act as key point of contact for all QA aspects of releases, providing QA services and coordinating QA resources internally and externally
- Lead and mentor QA team members, as well as manage outside contract testers
- Develop and execute test cases, scripts, plans and procedures (manual and automated)

#### Qualifications:-

- Age should be around 35+ years old
- Minimum 3 year experience as Test Lead
- Strong experience in Test Planning Test, Execution coordination and Project Planning
- Experience working in Banking/Financial Servicebusiness is preferable
- Experience working on the next level of testing INT, UAT, SIT
- Prefers candidate with experience in Banking & Cash Management
- Experience with agile based testing approaches
- Good command of English communications
- Strong communication and negotiation skills
- Work Location: Ratchayothin

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## **UNIX System Administrator**

## Job Description:

- Responsible for implementation, configuration and maintenance system according to standard identify and comply with security guideline related platform support
- Supporting day-to-day operation incident and change
- With pro-active tool, monitor, evaluate (performance, availability and reliability) and suggest for system health status and improvement
- Investigating and coordinating with peers/cross team to perform root cause analysis
- Collecting history of performance data to produce and suggesting for capacity planning
- Perform system refreshment, installation and migration

### Qualifications:-

- At least 3 years' technical experience in any of the following skills UNIX-AIX, SUN, Linux (Prefer AIX)
- Having experience in managing enterprise system is an advantage
- Having experience in Virtualization is an advantage
- Linux engineer profession certification e.g. RHCE, RHCSA is a plus
- Work location: Rama III

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## Windows System Administrator

#### Job Description:

- Responsible for implementation, configuration and maintenance system according to standard identify and comply with security guideline related Windows platform support
- Supporting day-to-day operation incident and change
- With pro-active tool, monitor, evaluate (performance, availability and reliability) and suggest for system health status and improvement
- Investigating and coordinating with peers/cross team to perform root cause analysis
- Collecting history of performance data to produce and suggesting for capacity planning
- Perform system refreshment, installation and migration

#### Qualifications:-

- At least 2 years' experience in setup, install, implement, trouble shooting in hardware and software especially Windows environment (Required Windows System backup & Recovery)
- Ability to manage and configuration Windows NT, Windows 2000, 2003, 2008 server and Windows Server system (Active Directory, SMS, WSUS, etc.) and Microsoft Security Solutions.
- Ability to manage in LAN/WAN and know how to use Networking System, DNS, DHCP and Network Security
- At least one certification in MCP, MCSE, MCSA or MCDBA or MCAD or MCT will be an advantage
- Ability to manage and configure VMWare, Cloud Computing and Citrix solutions will be an advantage
- Ability to manage and configure SAN storage will be an advantage
- Good team player, Service oriented and Ability to work in fast paced environment
- Familiarity with IT Service Management
- Good team player, Service oriented and Ability to work in fast paced environment
- Self-starter, good interpersonal, communication, documentation and presentation skills
- Good analytical and project management skills and work well with deadline
- Work Location: Rama III/IBM Building

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